

Becoming a Foundation Trust Video

- Narrator:** Ashford and St. Peter's Hospitals is your local hospital Trust. We're inviting you to join us as we move to become a Foundation Trust. By becoming a member, you can have a real say in our future. We already provide general hospital to around 380,000 people and employ over 3,000 staff across our two hospital sites at Ashford and St. Peter's in Chertsey. We're very proud of the excellent care we give our patients and of our role in the local community.
- Elderly Patient:** The staff are really very good to you. They are caring and helpful and it comes across. I felt really at home after I had been here a few weeks, I felt like one of the family – it's like a family there.
- Theatre Practitioner:** The best thing about my job is working with so many different people and so many different disciplines within one department, in one big Trust. And also the training here as well, the training is almost second to none. Something that I enjoy as well, it's almost like doing something you like as well so it's kind of nice for me.
- Clinical Educator:** At Ashford and St. Peter's I found it extremely flexible, I found it very friendly. I came back to work after having children after a ten year break and I was able to start off with ten hours and increase now till I'm virtually full-time. So that's been excellent from my perspective to be able to keep the work-life balance going.
- Day Surgery Patient:** The care here at the Day Surgery Unit at Ashford has been really impressive actually. The staff have been very friendly. Everyone's been very informative, I always felt that I knew what was going on and yeah it's actually been very good.
- Narrator:** We also provide a number of specialist services to a much larger area. For example, our specialist trauma and orthopaedic work.
- Orthopaedic Consultant:** We carry out the usual orthopaedic work that any NHS Trust would carry out but in this particular Trust we have a specialist reconstruction service for major fractures of the legs, lower limbs. This we carry out for the immediate area but also for further a field.
- Narrator:** Our Neonatal Intensive Care Unit looks after very premature and critically ill babies from a wide area and is the only unit of its kind in Surrey.
- We've dramatically shortened waiting times for our patients in all areas and are also making good progress with infection control. And we have ambitious plans for the future. We want to continue to develop and improve services, and plan to use the benefits of becoming a Foundation Trust to do this.
- Medical Director:** We at Ashford and St. Peter's Hospital have a real desire and ambition to be as good as we possibly can. We believe that that requires us to make the transition to Foundation status. One of the really important aspects of a Foundation organisation is that it is accountable to its public, its patients and its staff. For this accountability, we need you. We need you to become members of our organisation so that you can help us shape and deliver the services that we all wish to see.
- Narrator:** We also want to be the patient's first choice for hospital care and be a great place to work.
- Physiotherapist:** The best thing about working here at Ashford Hospital is purely the people around me and you get continuous help, you get continuous feedback and if there is any problems it is sorted out straightaway.

- Patient in Pool: I found the hydrotherapy pool to be a marvellous treatment. It's lovely and warm and when I've been in there and I've had my session, I feel like a new woman.
- Patient in Bed: Well I've found the staff at St. Peter's and Ashford excellent and I think that they've had superb training because they are so good at what they do. And everybody seems so happy and I'm talking from experience because I've done this a few times, it's happened to me a few times to be in here so it isn't a one off. I've found it to be excellent.
- Emergency Consultant: I'm an emergency physician and I work within the Accident and Emergency department. It's fantastic place to work because we see the whole spectrum of medical conditions. So one day I may be dealing with a trauma call, another day with a child, another day with a minor injury or a cough or a cold. We see absolutely everything that presents itself. And I think the reason that I love working here is because it is really, really good teamwork and the care that we give our patients is excellent.
- Narrator: And this year, we will be making a substantial investment to improve your hospital stay. This includes making sure men and women are accommodated in separate areas and improving parking on both our hospital sites. We also want to provide more specialist services for the most seriously ill patients including those with a heart condition or those who've had a stroke.
- Cardiology Consultant: Well we already have a very comprehensive cardiology service at St. Peter's but Foundation Trust status will allow us the opportunity to increase the range of service we offer patients particularly in the emergency setting and this will therefore enable people to be treated more locally than having to go up to London for quite a number of procedures.
- Narrator: It's also essential that our services are supported with the very best diagnostic testing and other treatments.
- Radiology Consultant: Interventional radiology is the use of radiological techniques that permit a number of interventions that were previously the domain of surgery such as the drainage of obstructed kidneys or bile ducts or abscesses. And St. Peter's Hospital is leading the way in a number of really interesting and innovative techniques such as the placing of endovascular stents; a mesh of metal that expands the artery and replaces major vascular surgery.
- Narrator: By improving and developing services like these more patients will be able to receive their treatment locally rather than in London, for example. And we are well placed to develop these services here at Ashford and St. Peter's. We also plan to move more services, such as outpatient clinics, closer to patients' homes but still redelivered by our staff. Come and join us, and help us build a better future for local health services.
- Chief Executive: I hope that this short film will give you a real sense of the enthusiasm and the ambition that we have here in Ashford and St. Peter's Hospitals. We want to become a Foundation Trust because we want to continue to improve services to our patients. We want to give local people and our staff a real say in how we run our hospitals. You can help us by joining up to become a member today and then we'll start giving you regular updates on what's happening in your local hospitals. I look forward to welcoming you as a member of our Trust.