

... putting people at the heart of everything we do ...

We can provide interpreters for a variety of languages, information in larger print or Braille, plus audio and other formats.

Farsi اگر نیاز به ترجمه دارید، لطفاً با شماره 01932 723 553 تماس بگیرید.

ਜੇ ਤੁਹਾਨੂੰ ਤਰਜਮੇ ਦੀ ਲੋੜ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਇਸ ਨੰਬਰ ਤੇ ਫੋਨ ਕਰੋ: 01932 723553 **Punjabi**

Urdu اگر آپ اس کا اردو زبان میں ترجمہ چاہتے ہیں، تو براہ کرم اس فون نمبر 01932 723 553 پر رابطہ کریں

Se precisa de uma tradução por favor contacte: 01932 723553 **Portuguese**

यदि आपको अनुवाद की ज़रूरत है तो कृपया इस नंबर पर फोन करें: 01932 723553 **Hindi**

আপনার অনুবাদের দরকার হলে এখানে যোগাযোগ করুন : 01932 723553 **Bengali**



Pharmacy Department

Website: www.ashfordstpeters.nhs.uk

PATIENT INFORMATION

PHARMACY STAFF CAN HELP YOU WITH ALL ASPECTS OF YOUR MEDICATION.

Just before your admission date, please ensure that you are not running low on your regular medicines. If you have less than 1 month's supply left of your medicines, please get a repeat prescription dispensed by your pharmacist before you are admitted.

ON ADMISSION PLEASE BRING IN WITH YOU:

- All of your medication in the original containers.
- Any other remedies you have been taking.
- An up to date GP repeat prescription list.

WHY ARE WE ASKING YOU TO DO THIS?

- To allow us to know exactly what medication you take at home.
- To ensure that all medications are being taken correctly.
- To make sure that any medication no longer needed is disposed of safely.
- To speed up the discharge process, as most of your regular medicines will not need dispensing by the hospital pharmacy.

You will receive your medication during your hospital stay and we will ensure that you have sufficient supplies (usually 2 - 4 weeks) on discharge allowing you time to obtain further supplies through your GP.

PREASSESSMENT CLINIC:

Please bring all your medicines to the Pre-assessment Clinic. The pre-assessment nurse will go through each of your medicines and document how you take each of them. Certain medicines may need to be stopped prior to surgery. The pre-assessment nurse will tell you if any of your medicines need to be stopped prior to your operation.

Medicine / Herbal Supplement	Stop prior to Surgery

If you require additional advice or clarification regarding the contents of this leaflet please contact Pharmacy on **01932 722521**

FURTHER INFORMATION

Additional details about the two hospitals, including information regarding the Department caring for you can be found by logging on to our website www.ashfordstpeters.nhs.uk or the National NHS website www.nhs.uk which includes an A to Z guide to health.

Our staff endeavour to provide an excellent service but we do recognise that there are times when you may have concerns. In the first instance please raise these with the Senior Nurse or Manager in charge when you are at the hospital. If they are unable to resolve your query satisfactorily please contact our Patient Advice and Liaison Service (PALS) on **01932 723553** or e-mail pals@asph.nhs.uk.

Having done this, if you remain concerned our Complaints Manager can be contacted on **01932 722612** or e-mail complaints@asph.nhs.uk